

## Position: Full-Time/Part-Time Front-Of-House

Located in the heart of Garneau, La Petite Iza offers a French Bistro culinary experience with a gorgeous view of Downtown and our River Valley from our rooftop terrace.

Our front-of-house team is currently looking for both full-time & part-time personnel in all FOH positions. Ideal candidates will be flexible in accommodating our Wednesday through Sunday work schedule, within our 3 pm-midnight hours of operation. All candidates are responsible for providing their own transportation to and from work. Under the guidance of managerial and supervisory staff, new hires will assist in maintaining and meeting La Petite Iza's qualities and standards relating to but not limited to: customer service, adhering to our standards of cleanliness as well as current health & safety regulations, cocktail/beer/wine knowledge is an asset though we do offer training. Additionally, the candidate will continually demonstrate a high level of professionalism, organization, and problem-solving capabilities while providing excellent customer service without exception. The qualified candidate is a team player with strong time management skills with excellent customer service capabilities.

## Responsibilities

- Provision of top-tier customer service experience to our patrons
- Demonstrated capacity to cooperate with fellow team members; within and across all of our sister establishments/departments
- Assists in accomplishing organization of inventory both prior to and after shift if and when necessary
- Adhering to health and safety rules and regulations

## **Job Requirements**

- A demonstrated strong customer service & problem-solving background through a reference check
- Minimum 2 years serving experience in fine-dining
- Experience in high-efficiency & high-volume service environments
- ProServe up to date
- Demonstrated ability to work independently
- Passionate individuals with entry-level wine knowledge is an asset

Interested applicants, please email a cover letter with references and resume to info@lapetiteiza.com